Updated 1/25/05

The following options are available on the Catawba County IVR system, which can be accessed through touch-tone or voice response. *The touch-tone system is recommended due to effectiveness and speed of processing.* If you need to speak with a Permit Specialist, during normal business hours, simply press "0" to have your call transferred.

### 1. Transfer to an Inspector

\*\*see list on back of brochure for IVR numbers for inspectors for quick transfer\*\*

1+1+IVR Inspector #

### 2. Schedule Options

\*\*schedule inspection(s)

\*\*confirm date of scheduled inspection(s)

\*\*status of inspection(s)

1+2+2+Pick trade+9 digit permit#

**3.** Document Options (forms that can be faxed)

1+3+form type

- 4. Transfer to Plan Review 1+4
- "0" Transfer to Permit Specialist
- "\*" Return to Main Menu

## \*\*Number listing for inspectors to use direct transfer by IVR (Option #1)

- 1. Ben Holden (BDH)
- 2. Bill Rogers (WHR)
- 3. Bob Blair (BIB)
- 4. David Smith (DCS)
- 5. Derrell Bentley (DEB)
- 6. Ernie Stryk (EFS)
- 7. Gary Cornell (GDC)
- 8. Jerry Smith (GAS)
- 9. Lamar Coffey (DLC)
- 10. Lonnie Tuttle (LDT)
- 11. Mike Coffey (MLC)
- 12. Reid Goforth (RWG)
- 13. Richard Holden (JRH)
- 14. Richard Teague (RVT)
- 15. Rick Bowman (RDB)
- 16. Scott Irwin (SCI)
- 17. Stephen Winthrop (SJW)
- 18. Steve Tisi (SHT)

# AUTOMATED INSPECTION SCHEDULING SYSTEM



You can schedule Inspections
7 days a week!!!
24 hours a day Call

(828) 465-8399

Catawba County Permit Center

P.O. Box 389 100-A Southwest Blvd Newton, NC 28658-0389 www.catawbacountync.gov

(Popular pages/ Online Permit Center)

Fax (828) 465-8962 Newton Office Fax (828) 322-6814 Hickory Office

\*All Scheduling of Inspections, including mobile homes, must be associated with the appropriate trade case related to a project that is printed on the permit card. (Example: plumbing inspections must be scheduled on a PLM case, NOT the BLD case.)

#### \*\*\*INSPECTIONS LISTED BELOW MUST BE SCHEDULED THROUGH PERMIT CENTER (IVR SYSTEM WILL PROMPT STAFF TRANSFER)

**BUILDING FINAL** MOBILE HOME FINAL BUILDING ONLY **TEMPORARY SAW POLE** TEMPORARY POWER ON BUILDING TEMPORARY HEAT ON BUILDING TEMPORARY GAS CONNECTION / TEST EQUIPMENT ONLY **BUILDING SAFETY** 

### \*\*\*CANCELLATION OF INSPECTIONS ON THE DAY SCHEDULED.

YOU MUST SPEAK DIRECTLY TO A PERMIT CENTER STAFF SPECIALIST BY 8:30 A.M. TO CANCEL THESE INSPECTIONS, PAPERWORK FOR INSPECTORS' HAS ALREADY BEEN **PROCESSED** AND ASSIGNED.

### PERMIT TYPE CODES

380

1	1 Building Permit			
2	Electrical Permit			
3	Mechanical Permit			
4	4 Plumbing Permit			
5	Mobile Home			
<b>BUILDING INSPECTION CODES</b>				
030	MEETING WITH BLDG CONTRACTOR			
020	FOOTING INSPECTION			
025	VERTICAL STEEL IN FOOTING			
040	CONCRETE SLAB			
430	MONOLITHIC CONCRETE POUR			
395	CONCRETE WALL			
410	WALL REINFORCEMENT			
360	FOUNDATION			
350	FOUNDATION & FLOOR SYSTEM			
390	90 FOUNDATION & DRAIN/ DAMP-			
	PROOF			
355	FOUNDATION/ FLOOR SYSM & DAMP			
370	FLOOR SYSTEM ONLY			

**DRAIN & DAMP-PROOFING** 

082	BUILDING ROUGH (OUTSIDE ONLY)	856	GAS LINE (OUTSIDE)
415	STUCCO MATERIAL INSTALLATION	857	GAS LINE (INSIDE)
420	BRICK LINTELS	806	GAS LOGS
080	BUILDING ROUGH	807	GAS APPLIANCE
440	BUILDING ROUGH RECHECK	809	GAS PAC
330	FIRE WALL SEPARATION	816	PREFAB FIREPLACE
180	INSULATION INSPECTION	802	AIR CONDITIONING ONLY
450	FRAMING ABOVE CEILING	803	FURNACE ONLY
460	FRAMING ABOVE CEILING RECHECK	804	HEAT PUMP
470	MASONRY FIREPLACE	805	UNIT HEATER
263	BUILDING FINAL RECHECK	808	BOILER/ HOT WATER HEATING
560	MODULAR MARRIAGE WALL		SYSTEM
570	ON FRAME MODULAR UNDERNEATH	820	HOT WATER/ STREAM PIPING
	BUILDING ONLY		SYSTEM
574	ON FRAME MODULAR MARRIAGE	824	CHILLED WATER PIPING
	WALL/ UNDER BUILDING ONLY	840	HOOD SYSTEM/ FIRE SUPPRESSION
582	SWIMMING POOL FINAL	860	REFRIGERANT LINES PRESSURE
583	PIER OR BOAT DOCK FINAL		TEST
	TRICAL INSPECTION CODES	844	UNDER MOBILE HOME MECH ONLY
032	MEETING W/ ELECT CONTRACTOR	PLUM	BING INSPECTION CODES
553	ELECTRICAL LINE UNDER GROUND	031	MEETING WITH PLUMBING
551	ELECTRIC UNDER SLAB	001	CONTRACTOR
501	ELECTRICAL ROUGH	701	PLUMBING UNDER SLAB
511	ELECTRICAL ROUGH RECHECK	702	PLUMBING ROUGH
512	ELECTRICAL ABOVE CEILING	711	PLUMBING ROUGH RECHECK
514	ELECTRICAL ABOVE CEILING	712	PLUMBING ABOVE CEILING
017	RECHECK	725	PLUMBING ABOVE CEILING
599	ELECTRICAL FINAL	120	RECHECK
595	ELECTRICAL FINAL RECHECK	709	SHOWER PAN
530	SERVICE CHANGE	705 705	WATER HEATER
531	SERVICE CHANGE RECHECK	703	SEWER LINE
520	NEW SERVICE ON EXISTING	703 704	WATER LINE
020	BUILDING	704	WATER AND SEWER LINE
515	RELOCATE EXISTING SERVICE	799	PLUMBING FINAL
532	RELOCATE SERVICE FOR	795	PLUMBING FINAL RECHECK
332	CONSTRUCTION	332	ROOF LEADER DRAIN TEST
575	SERVICE REPAIR	806	GAS LOGS
570	PERMANENT POLE SERVICE	807	GAS APPLIANCE
573	POOL BONDING	855	GAS LINE (INSIDE & OUTSIDE)
513	WIRE MECH UNIT ONLY	856	GAS LINE (OUTSIDE)
544	UNDER MOBILE HOME ELECT ONLY	857	GAS LINE (INSIDE)
-	HANICAL INSPECTION CODES	744	UNDER MOBILE HOME PLBG ONLY
	MEETING WITH MECHANICAL		LE HOME INSPECTION CODES
035			
000	CONTRACTOR	030	MEETING WITH CONTRACTOR
800	MECHANICAL UNDER SLAB	020	FOOTING INSPECTION
801	MECHANICAL ROUGH	040	CONCRETE SLAB
811	MECHANICAL ROUGH RECHECK	530	MARRIAGE WALL
812	MECHANICAL ABOVE CEILING	540	UNDER MOBILE HOME BLDG ONLY
813	MECHANICAL ABOVE CEILING	545	UNDER MOBILE HOME RECHECK
0.4.5	RECHECK	550	BUILDING ONLY
815	DUCT JOINT SEALANT	550	UNDERNEATH CROSSOVER/ DRYER
841	FIRE DAMPER		VENT
899	MECHANICAL FINAL	265	MOBILE HOME FINAL RECHECK
895	MECHANICAL FINAL RECHECK		BUILDING ONLY
855	GAS LINE (INSIDE & OUTSIDE)		